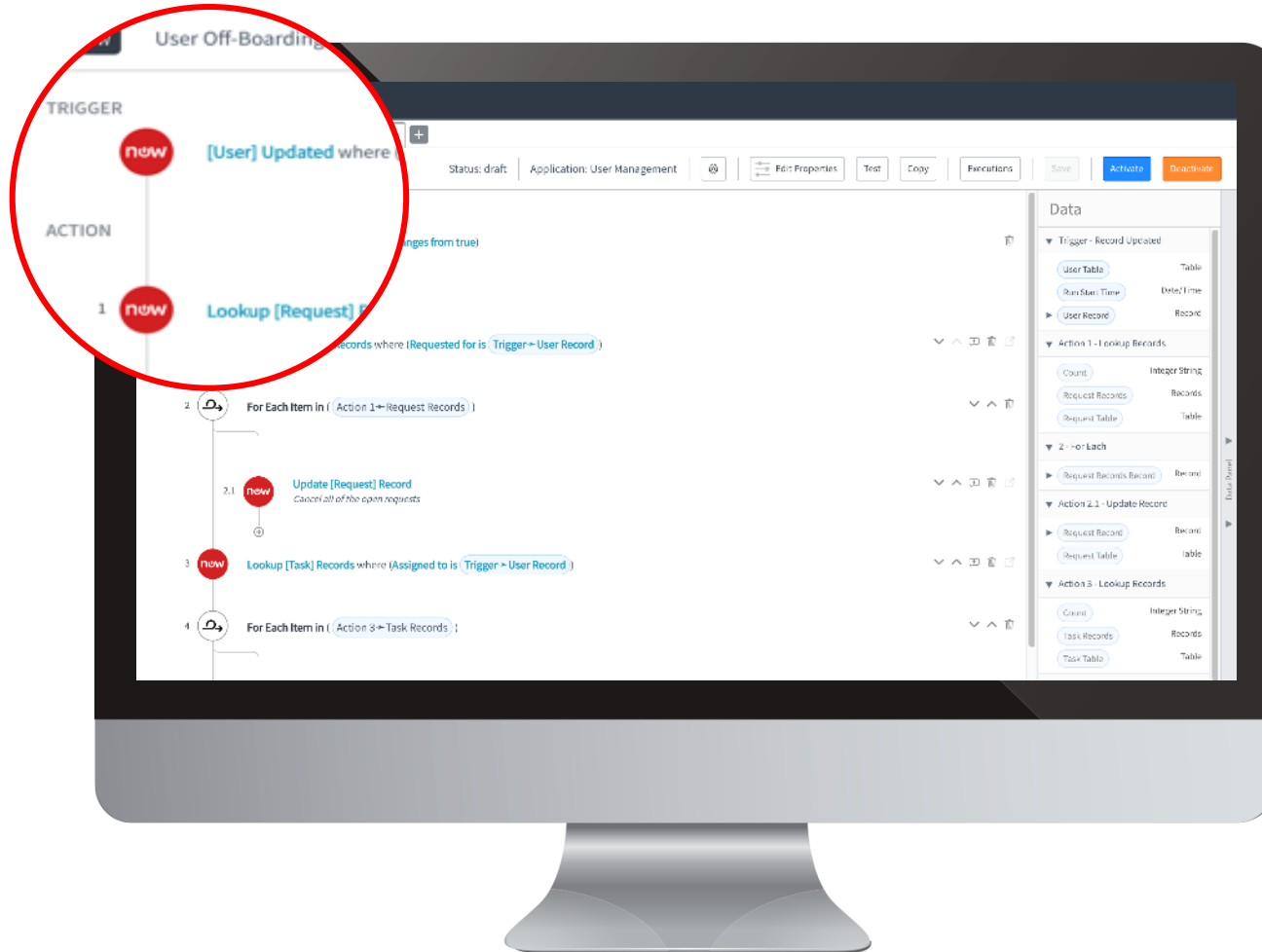


# Flow Designer

Create and manage codeless business process flows on the Now Platform™



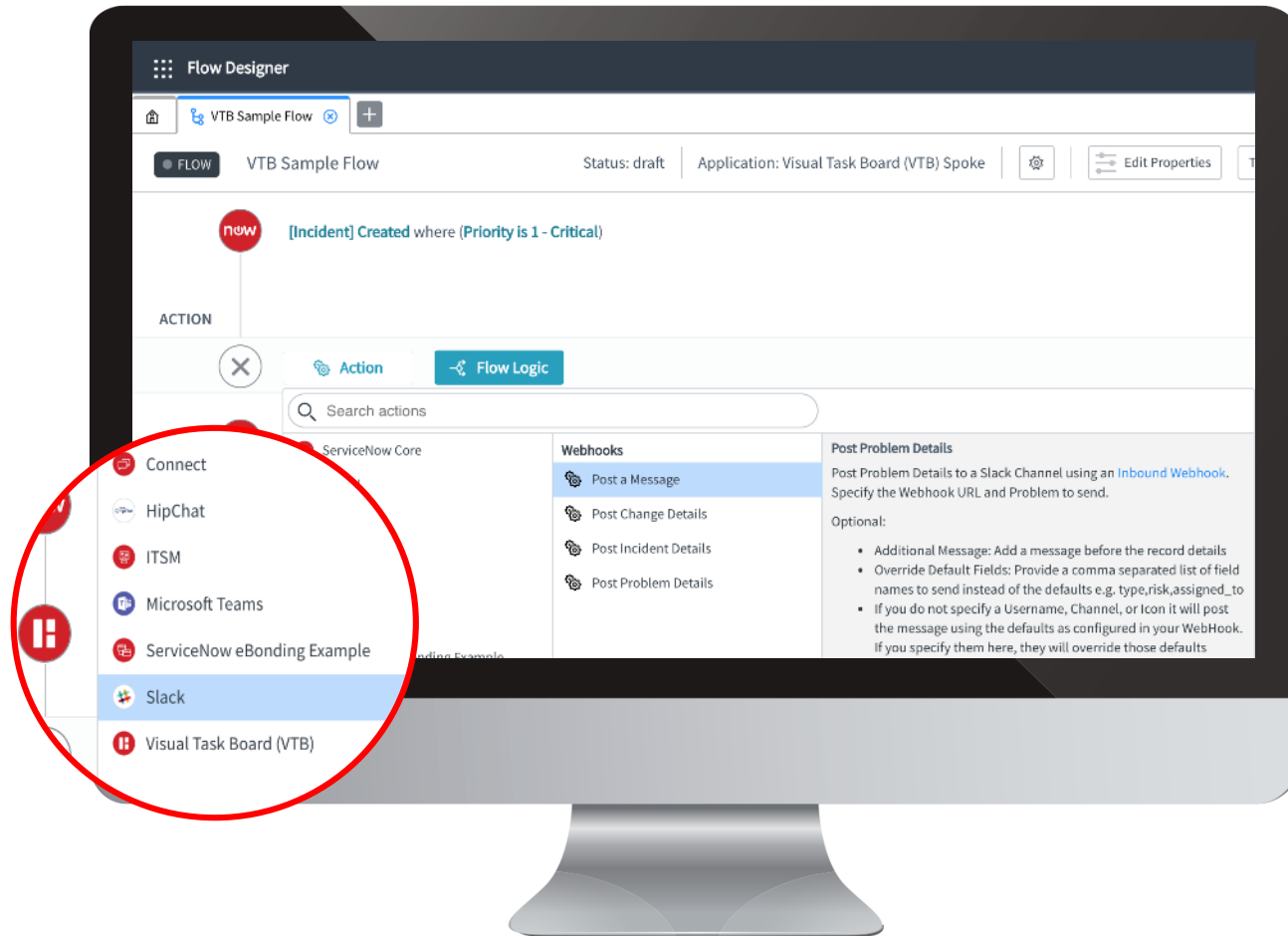
Use for any ServiceNow  
Cloud Service

Simple – uses natural language

Reusable actions save developer time

# IntegrationHub

*Makes it easy to connect flows to external services*



Provides the integration link between Flow Designer and 3<sup>rd</sup> party systems

Easily create reusable, codeless REST actions

Packaged integrations for Slack and Microsoft Teams

# Kingston Integration Hub Available Spokes



- eBonding Spoke: The ServiceNow eBonding spoke demonstrates some common integration design patterns through a common use case of synchronizing incidents across ServiceNow instances.



- Slack Spoke: The Slack Spoke provides actions that facilitate sending messages about incidents and problems to a channel.



- HipChat Spoke: The HipChat Spoke provides actions which automate the creation of conversations, add users to a conversation, and send messages to a conversation.



- Microsoft Teams Spoke: The Microsoft Teams Spoke provides actions to automate sending messages about incidents and problems to MS Teams channel.

# Flow Designer

The screenshot shows the Flow Designer interface for a flow named "VTB Sample Flow". The flow is in "draft" status and is associated with the application "Visual Task Board (VTB) Spoke". The flow consists of three actions:

- Trigger:** "[Incident] Created where (Priority is 1 - Critical)".
- Action 1:** "Create Freeform VTB" with the description "Create a task board assigned to the incident owner".
- Action 2:** "Look Up [Visual Task Board Lane] Record where (Board is 1 -> Board , and Name is To Do)".
- Action 3:** "Create VTB Card" with the description "Assign the incident as a task to the board".

Buttons for "Edit Properties", "Test", "Copy", "Executions", "Save", and "Activate" are visible at the top of the flow canvas.

## Flow Designer

The screenshot shows the "Triggers" configuration panel. The "Trigger" dropdown is set to "Created". The "Table" field is empty, and the "Condition" field is empty. The "Record-based" section is highlighted with a blue arrow, and the "Time-based" section is also highlighted with a blue arrow.

Trigger	Record	Time-based
Created	Created	Created
	Updated	
	Created or Updated	
	Deleted	
	Scheduled	
	Daily	
	Weekly	
	Monthly	
	Run Once	
	Repeat	