

Weighted Scores for all products

(4) Must Have (3) Significant work reduction (2) Nice to have (1) Icing	Availability of feature: (3) Out of the Box (2) Write Script (1) Requires purchase of additional features (0) Not possible	Vendor 1		Vendor 2		Vendor 3		Vendor 4	
		Feature Score	Weighted Score	Feature Score	Weighted Score	Feature Score	Weighted Score	Feature Score	Weighted Score
Weight	Features								
	Application Deployment								
4	Allow Prompting by user - Allow users to control when they get a deployment.	3	12	3	12	3	12	3	12
2	Ability to categorize deployment packages: 1. Security 2. Application 3. Tasks	3	6	3	6	3	6	3	6
4	Command-line parameters - Ability to use command line switches for deployments.	3	12	3	12	3	12	3	12
3	Ability to version different iterations of a package.	2	6	4	12	3	9	3	9
3	Ability to deploy applications based on Subnet Range.	3	9	2	6	3	9	3	9
4	Ability to run as system user instead of as current user or a local account.	3	12	3	12	3	12	3	12
3	Ability to silently uninstall applications.	4	12	2	6	3	9	2	6
4	Scripting Pre/Post - Allow scripts to run before and after deployment as part of the deployment.	4	16	3	12	3	12	3	12
3	Scheduling - 1. Schedule deployments as recurring 2. Schedule one time only deployments	3	9	3	9	3	9	3	9
3	Ability to force redeployment of package to workstations that have already received the package.	3	9	3	9	3	9	3	9
3	Deploy based on prerequisites - Allow option to deploy based on if the PC meets certain prerequisites: <i>Active Directory Groups (Users and Computers)</i>	3	9	3	9	3	9	3	9
3	<i>Active Directory OUs (Users and Computers)</i>	3	9	3	9	3	9	3	9
4	<i>Existing files</i>	3	12	3	12	3	12	3	12
4	<i>File versions</i>	3	12	3	12	3	12	3	12
4	<i>Registry keys</i>	3	12	3	12	3	12	3	12
4	<i>OS version</i>	3	12	3	12	3	12	3	12
4	<i>Existing software</i>	3	12	3	12	3	12	3	12
4	<i>Inventory categories</i>	3	12	3	12	3	12	3	12
4	<i>Logged in user</i>	3	12	3	12	1	4	3	12
3	<i>IP range or address</i>	3	9	3	9	3	9	3	9
3	<i>Hardware Platform</i>	3	9	3	9	3	9	3	9
4	<i>PC Name</i>	3	12	3	12	3	12	3	12
4	Ability to deploy based on multiple selective criteria.	4	16	3	12	3	12	3	12
4	Deployment status logging/reporting - Ability to view logs or reports on the success rate and status of past and current deployments.	3	12	3	12	3	12	3	12
3	WAN distribution capability - Ability to deploy across a WAN using remote distribution points.	4	12	3	9	3	9	3	9
3	Bandwidth Throttling	3	9	3	9	3	9	3	9
4	Application Chaining - Ability to deploy multiple applications with one deployment while suppressing reboots until all chained deployments are complete.	3	12	2	8	3	12	3	12
4	Ability to deploy based on Custom Groups - Ability to build static and dynamic Custom Groups based on our criteria and deploy to these groups.	4	16	3	12	3	12	3	12
3	Predeployment staging - Ability to deploy large files and schedule the install for a later time.	3	9	3	9	2	6	3	9
	Centrally-administered shortcuts/icons								
4	Associate apps and icons to users and/or workstations - Ability to control access to certain applications and/or shortcuts by user account and/or workstation name.	2	8	0	0	1	4	0	0
4	Not modifiable by user - Deny users the ability to delete or modify certain applications and/or shortcuts.	2	8	0	0	1	4	0	0
	Inventory								
3	Inventory Agent Scheduling capability - Ability to schedule/control inventory scans of workstations.	4	12	3	9	3	9	3	9
1	Lifecycle inventory and Tracking Ability to set inventory thresholds and actively alert based on those thresholds	1	1	0	0	1	1	1	1

1	Ability to audit inventory activity...ie sign in/out	1	1	0	0	1	1	1	1
1	Easy Import of data from vendors on incoming shipments	1	1	0	0	1	1	1	1
1	Input Scanning with Barcode scanner	1	1	0	0	1	1	1	1
1	Track items by unique number to location in field.	1	1	0	0	1	1	1	1
1	Report on how many times an item has been repaired.	1	1	0	0	1	1	1	1
	Track Desktop Hard drives by serial number.	0	0	0	0	0	0	0	0
4	Inventory Scan does not reduce workstation performance - Ability to throttle down the amount of workstation resources consumed by the inventory scan.	4	16	0	0	0	0	3	12
3	Probe vs Client inventory... - Ability to scan the network for inventory purposes and the ability to have the agent on the workstation collect inventory.	4	12	0	0	3	9	3	9
4	Custom search groups - Ability to group devices containing specified files and executables.	3	12	3	12	3	12	3	12
3	Inventory local peripherals - printers, scanners, etc...	3	9	3	9	3	9	1	3
3	Ability to inventory AIX, Unix, Linux devices - Please list all platforms supported.	3	9	1	3	1	3	3	9
4	Ability to inventory inside and outside of our Domain - If outside of domain support, please explain.	3	12	3	12	3	12	3	12
3	Ability to inventory inside and outside of our network - Internet connected device management.	3	9	3	9	3	9	3	9
4	Software - Inventory all software installed on workstations with version. Prefer to get all software, not just what is in Add/Remove programs. Some applications don't show up in Add/Remove programs.	3	12	3	12	3	12	3	12
4	Hardware - Ability to inventory workstation hardware and notify us of any changes made such as a change in RAM or hard drive.	3	12	2	8	3	12	3	12
4	BIOS Information - Inventory BIOS information such as version and settings	3	12	3	12	3	12	3	12
4	Driver Versions - Inventory Driver versions on workstations.	3	12	3	12	3	12	3	12
4	Hard drive serial numbers - Inventory hard drive serial numbers so we can keep track of the location of all of our hard drives.	2	8	2	8	2	8	2	8
4	Customizable Inventory - Ability to add new items to inventory.	3	12	2	8	1	4	3	12
	Imaging								
4	Remote imaging - Ability to remotely image workstations without having to physically touch the box.	4	16	3	12	3	12	3	12
2	Application injection - Ability to have one image and inject different applications needed by different departments. Goal is to have as few images as possible.	3	6	3	6	3	6	2	4
2	Driver injection - Ability to have one image and inject different drivers needed by different departments/equipment. Goal is to have as few images as possible.	3	6	3	6	3	6	2	4
4	HW platform independent - Ability to create/maintain images that are not hardware dependant.	3	12	3	12	3	12	3	12
4	Does each device have a unique identifier? If so, what is it?	3	12	2	8	3	12	3	12
3	Ability to image from remote distribution points.	3	9	3	9	1	3	3	9
3	User State Migration - Automated tool to migrate users settings and files to a new image or workstation.	3	9	3	9	3	9	3	9
	Misc Features								
2	Load Balancing - Ability to load balance if server is getting pegged.	2	4	3	6	1	2	3	6
4	Is the system scalable? (Plan for growth)	3	12	3	12	3	12	3	12
3	Redundancy - Ability to have redundancy if a server fails.	1	3	3	9	1	3	2	6
4	Role based security within Console - Ability to assign roles and control rights for users who have access to the Console.	3	12	3	12	1	4	3	12
3	AD based authentication into Console - Ability to use Domain accounts instead of using application specific accounts to use the console.	3	9	3	9	1	3	3	9
3	Ability to prevent user from stopping or removing agent - Password protect the service/process/agent to prevent users from stopping or removing the agent on the workstation.	4	12	2	6	2	6	3	9

3	File permissions - Ability to modify file permissions on remote workstations.	2	6	2	6	2	6	2	6
4	Fault Tolerance - Ability to detect if a job/process/deployment fails and default to another resource or try again.	3	12	2	8	1	4	3	12
3	Survey Customer - Ability to survey customer, to have the end user input information like their location and phone number, either scheduled or keyed off of certain events such as changes in inventory or IP address.	4	12	3	9	1	3	1	3
4	Vpro integration - Ability to integrate with Intel's Vpro	3	12	3	12	3	12	3	12
3	Wake On Lan - Ability to wake a PC up if it is turned off.	3	9	3	9	3	9	3	9
4	Listener Port Configuration - Ability to customize the agent's listener port.	3	12	4	16	1	4	3	12
	Remote capabilities into workstations								
4	Prompt user for permission - Ability to prompt user for permission before remoting into their workstation.	3	12	3	12	1	4	3	12
4	Bypass Prompt user for permission - Ability to bypass the prompt for permission to remote into their workstation.	3	12	3	12	1	4	3	12
4	Logging for Auditing purposes - Ability to log when someone remotes into a workstation to audit for security purposes.	3	12	3	12	1	4	3	12
1	Report on Warranty information.	1	1	0	0	1	1	1	1
4	Customizable Security settings - Customize settings like the port number used to remote into workstations.	0	0	0	0	2	8	3	12
4	Remote abilities based on roles - Allow us to control the rights and abilities for users using the remote tool to remote into other workstations. (IE: View vs Full Control)	3	12	3	12	0	0	3	12
4	Ability to control customers view and interaction - Ability to deny/allow users to see the screen when remoted into their workstation and to deny/allow their ability to interact or use workstation while we are remoted into the workstation.	3	12	3	12	3	12	3	12
	Configuration								
1	Large Scale Printer Management - 1. Ability to distribute network printer name changes. 2. Ability to distribute network printer server changes. 3. Ability to add/remove network printers from workstations. 4. Ability to set default printers based on	2	2	2	2	1	1	0	0
1	AD GPO integration	0	0	3	3	1	1	0	0
4	Deploy registry settings	3	12	2	8	3	12	2	8
4	Deploy registry settings to Current User	3	12	2	8	3	12	2	8
	Reporting								
4	Allow for ODBC connections to back-end Database.	3	12	3	12	3	12	3	12
2	Ability to make LDAP queries to Database.	3	6	0	0	1	2	3	6
4	Software license compliance reporting.	3	12	3	12	3	12	1	4
4	Compliance and Vulnerability reporting.	3	12	3	12	3	12	1	4
2	Management level reporting.	3	6	3	6	3	6	3	6
	Patch Management								
4	Ability to scan for vulnerabilities on multiple platforms: AIX, Unix, Linux, Windows - Please list platforms supported.	3	12	0	0	1	4	3	12
4	Option to notify users of deployments and reboots.	3	12	3	12	1	4	3	12
4	Reboot options include: 1. Snooze options 2. Scheduled reboots 3. Immediate or forced reboots	3	12	3	12	1	4	3	12
3	Ability to force redeployment of patch to workstations that have already received the patch.	3	9	2	6	3	9	2	6
4	Minimum Baseline - Ability to automatically remediate out of compliance workstations when connecting to the network.	3	12	1	4	1	4	3	12
4	Ability to apply reboot policies to groups of computers.	3	12	3	12	1	4	3	12
4	Patch Deployment Chaining - Ability to deploy multiple patches with one deployment while suppressing reboots until all chained deployments are complete.	3	12	3	12	3	12	3	12

4	Ability to deploy patches based on AD Groups, Workstations, Users, and OUs.	3	12	3	12	3	12	3	12
3	Vendor provided pre-built Microsoft patch deployment packages.	4	12	2	6	3	9	2	6
Thin Client Support/Management									
3	Ability to Image Thin Clients?	3	9	3	9	3	9	3	9
3	Ability to Patch Thin Clients?	3	9	3	9	3	9	3	9
Support									
4	Phone Support? Times available?	1	4	1	4	1	3	1	4
4	Email Support? Times available?	1	4	1	4	1	3	1	4
4	User Forums	3	12	3	12	3	3	3	12
4	KB articles	3	12	3	12	3	3	3	12
4	24/7 Support available?	1	4	1	4	1	4	1	4
3	Can all of the features listed above be run from one central console? If not, please explain.	4	12	3	9	2	6	3	9
3	Ease of use	3	9	2	6	1	3	2	6
3	Pre-Sales Experience	4	12	3	9	1	3	2	6
3	Gartner Magic Quadrant	4	12	1	3	2	6	3	9
Total Weighted Score			1026		869		777		923